Warranty Claim Form

Dear Customer we apologise for the trouble and inconvenience our product has caused. In order for us to help you as quickly as possible we ask that you complete the following form and return it to us immediately.

We recommend you have the sale order, or delivery docket which you can access via your email or hardcopy this will help fill out the following. The red fields are mandatory.

Distributor Name:	
Company Name:	
Last Name:	First Name:
Contact Ph:	Email:
Sales Order No:	Item CODE:
Serial No:	
Reason For Claiming Warranty:	
If the product needs to be repaired on site, is a 240 V power supply available near the product? ☐ Yes ☐ No	
No. Of Photo's: We require photo to enable rectify issues in timely manner. 1. Image showing the complete Product "Highlight the area of fault on the image" 2. Image of close up of are of issue 3. Picture of serial number or white sticker **Images can be emailed as attachment with this form**	
Please note that we do have an $80 per hour fee for issues that are not related to manufacture of your Global product.	
Signature:	

Example of required images

Image 1



Image 2



Image 3

