

# Quality Policy

Global Roto-Moulding is committed to maintaining our leading position as a manufacturer of quality plastic products.

Global have chosen to implement and maintain a Quality Management system using AS/NZS ISO 9001:2015 as a basis of our operation, providing a sound foundation for the establishment of our business policies and practices, ensuring compliance with all requirements and constant review and improvements of all our business processes.

Our mission is to products and deliver reliable products and services that meet customer needs.

Our policy aims:

- Exceed our customer's needs and expectations.
- Establish and develop close relationships with key customers and suppliers.
- Provide professional and knowledgeable customer service.
- Help empower our employee's extend their full support for this policy.
- Continually improve productivity and efficiency.

The policy embraces the following principles:

- Global Management is fully committed to Quality Management in ALL aspects of the business and actively participates and supports quality improvement activities.
- Customers and suppliers are integral to the quality process and Global are committed to obtaining review to improve communication, efficiency of service and product improvement.
- Global Establish, review and communicate performance measures and take action to improve outcomes
- Global identify, report, investigate and resolve all non-conformances and take action to prevent reoccurrence.
- Global acknowledge that continual improvement, planning for the future and implementing change is critical to our continue success.
- Global educate and train in order to continually improve staff member's skills of awareness and knowledge of quality issues,

practices and products to assist in meeting our customer requirements.

- The review process will determine the suitability adequacy and effectiveness of our quality systems and assist in making the system work for the benefit of customers, staff and suppliers.